

# The Bordon and Liphook Charity

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Charity No: 1032428

## ANNUAL REPORT – December 2008



*Kay Green, Irene Barnett and Tilley Chiverton in the Bordon Care Shop*



*Presentation to  
The Furniture Helpline – February 2008*



*Presentation to the  
Forest Fun Club – July 2008*

### THE BORDON AND LIPHOOK CHARITY

- Continuity maintained
- Increase in grants –  
£67,000 given back to  
the local community
- £56,000 in covenants  
from the shops to the  
charity
- Many organisations and  
individuals helped

The Bordon and Liphook Charity raises money through its two charity shops – Bordon Care and Liphook Care – and distributes the profits to people in need living in Bordon, Liphook and the surrounding areas. The distribution is done by way of grants to individuals who have been referred to the charity by professionals, and grants to local organisations and charities.

## The Bordon & Liphook Charity

As well as making their profits available for the local community, the two shops also provide affordable clothes and household items. The charity thus fulfils not one, but two essential roles for the people of Bordon and Liphook. In spite of the obvious need for such a charity in every town in the country, this charity is, so far as we are aware, the only one of its kind.

From modest beginnings in 1992 our income has grown steadily from £12843 to £56000 this last year. This is due to two key factors, firstly the generosity of the local community in donating items for sale in our two Charity Shops (Bordon Care and Liphook Care), and again the support from local residents in buying items in the two shops. This completes the economic cycle !

## Report from Carl Tantum Chairman of the Trustees of the Bordon and Liphook Charity

In between there is the small matter of running what is now a sizeable business. We need our 40-50 Volunteers to handle the day to day work with our two excellent shop managers, Kay Green, who has been with us nearly 14 years running Bordon Care, and Christine Kinge, who is ably managing Liphook Care. It all takes a lot of time and effort and as a result the Grants this year (2008) totalled £66,812, which was £7,000 more than in 2007. An incredible achievement of self-financing of which the local community can rightly be proud and which is the envy of many other localities.

The Charity's expense ratio is very low, and all the money is spent locally. The Trustees work on case numbers and never know the identity of the applicants. I must pay tribute to the Trustees in respect of their difficult decision making. They meet very regularly and the demands on funds are increasing as you would expect. So please continue to support us as you have done. It is appreciated. The charity will accept legacies !

**Carl Tantum** – Chairman of the Trustees

You might think that the welfare state looks after the poor and vulnerable but that is sadly not always the case and it where the Bordon and Liphook Charity excels - particularly in the speed and ease with which we can deliver assistance. The current economic climate has meant that there are more people than ever in Bordon and Liphook needing our help.

## Report from Christine Dickie Administrator of the Bordon and Liphook Charity

The help the charity gives is always essential but providing food and shelter is as basic as it comes and this last year the charity has given out nearly £6,000 in food vouchers and

has saved 14 families from certain homelessness, or enabled them to move to a larger property, by paying off rent or mortgage arrears.

Other help given includes £8,524 to pay for white goods and furniture from the Furniture Helpline, usually for people moving into accommodation for the first time who have no money with which to furnish it. In addition £7,460 has been spent on nursery school fees - usually because a health visitor deems it necessary for the child's development - but in a few cases because of child protection issues or where the mother is seriously ill. The greatest proportion of our income was given to other local voluntary organisations - £14,407.

It is a privilege to be in a position to be able to give assistance where it is so desperately needed and we are fortunate to have a steady source of income from our charity shops, rather than having to look elsewhere for funding. This gives the charity stability and, for our case referrers, the knowledge that we can always be relied upon to give their clients the necessary financial support.

**Christine Dickie** – Charity Administrator

First of all I must thank the loyal band of volunteers at the Bordon Care Shop for their continuing regular, enthusiastic, hard work. Without this the shop would not be the success that it undoubtedly is.

**Report from Kay Green**  
Manager of Bordon Care Shop

Sadly we lost one of our longstanding volunteers this year. Joan Blofield died in July. She is greatly missed by staff and customers. Two other volunteers have had to give up work in the shop due to health reasons. However new volunteers have been recruited so the team is up to full strength.

The new Wilkinson's shop opened in the summer and that has brought extra shoppers to Bordon centre, but we have lost Topfloor, the carpet shop, so we wait to see who or what will come in its place.

The shop had new flooring fitted and a general make-over over the Christmas period. Now we hope that with the bargains on offer, and the shop looking so spic and span, the customers will be enticed in to spend their money.

In June the annual birthday lunch was held at Blackmoor Golf Club with the Mayor awarding badges to volunteers who had given 1,000, 2,000, 3,000 and 4,000 hours of service.

A gathering of volunteers and partners met at the Woodlark in January and enjoyed a Christmas lunch. So concluded another highly productive, successful year for Bordon Care Shop.

**Kay Green** – Manager

Despite a difficult year with the credit crunch, Liphook Care has continued to help the local community. Donations have been forthcoming and our regular customers have continued to support us through this difficult time.

Report from Christine Kinge  
Manager of Liphook Care Shop

Since taking over as manager in May, I have been very grateful for the help and support of an established team of volunteers, who welcomed me into the fold. As with any change of management I have lost a few but gained others: Karen, Julie, Rachel and Maggie. Without all the volunteers' help I would have been lost.

In December we had our Christmas get-together at the Hungry Horse. It was an enjoyable evening where all the volunteers could get together.

We have continued to support the Bordon and Liphook Charity and Macmillan during this difficult time.

Congratulations and well done to everyone.

**Christine Kinge** – Manager Liphook Care Shop

There have been two shop managers. Initially Jean Parrott and latterly Kay Green, who has given wonderful continuity and been in the post for over 14 years. There are approximately 27 volunteers who do a superb job. The shop trades under the name "Bordon Care Shop Limited".

Organisation  
Bordon Care Shop Ltd

This is a company limited by guarantee with the two shares held by Jennie Vernon-Smith and Carl Tantum, who is also the company secretary. Ged Shepherd took over the role of treasurer from David Hay in 2003 but Ged moved away in 2008 and Adrian Thomas kindly took over. Jennie Vernon-Smith took over David Hay's directorship in 2007. In 1999 the shop received a major internal 'makeover' costing some £6,000. A similar figure was spent in December 2005 for new lighting, ceiling, etc. In December 2008 a new reflective wood floor was laid, with new counter and lay-out, greatly enhancing the shop's appeal.

In May 1999 a loan from the Bordon Charity (now known as the Bordon & Liphook Charity) was made to "Liphook Care", a new and second charity shop operating from 23 Station Road, Liphook. It was set up with the same objectives but with special emphasis also on assisting Macmillan. During the first year the shop was ably run by Andrea Evans. It achieved its target of £25,000, and repaid the loan within the year.

Organisation  
Liphook Care Shop Ltd

The shop is run by a company limited by guarantee and has two directors – Jennie Vernon-Smith, who is the treasurer, and Carl Tantum who is the company secretary. There

are some 17 volunteers who are the backbone of the daily operation. Again the community of Liphook has been most supportive in providing donations and creating the excellent yearly turnover. Madelaine Briant took over the running of the shop from Andrea Evans, and her successor, Jill Morgan, was appointed in early 2001. Jill Morgan resigned in April 2005 and a new manager, Angela Keeling, was appointed. Vivienne Gabriel took over as manager in the summer of 2006. She retired in early 2008 and Christine Kinge was appointed.

The Bordon and Liphook Charity grew out of a 'good idea' to create a charity shop at a time when the Bordon Chamber of Industry and Commerce was operational. This was in 1992. Premises were found at the Elizabeth Dibben Centre in Pinehill Road, first at the front in the waiting area and then in the large room at the rear. Donations from the general public were immediately encouraging and although the trading position was poor, this period of three years gave the impetus to go onto the next stage.

### The Bordon & Liphook Charity

After some careful negotiation, there was sufficient confidence to move the shop into splendid new premises at 15 The Forest Centre. This would not have been possible without the active encouragement of the Social Services who gave a grant of £8,000 towards the shop fitting out. The shop is run under the name of 'Bordon Care Shop Limited,' and the charity was set up separately under the name of 'The Bordon Charity.' In 2006 the charity was renamed 'The Bordon and Liphook Charity' to more accurately reflect its geographical area of work and contribution from the two charity shops.

The trustees' brief is to decide on requests for assistance from individuals and organisations. These come mainly from statutory agencies such as the CAB, social services, the Community Mental Health Team, housing associations and health visitors.

The trustees meet regularly and respond immediately in emergency cases. They work only on case numbers and never know the identity or address of applicants. The charity is approved by the Charity Commissioners under charity number 1032428.

£2,000 - EHDC Debt Advice Project  
£1,800 - Forest Fun Club  
£1,000 - Hospice Services at Home TLC  
£1,000 - Cranstoun Drug Services  
£1,250 - Furniture Helpline  
£800 - Bordon Monday Club  
£780 - Home-Start Weywater  
£565 - Woodlands Pre-school  
£500 - Chase Hospice Care for Children  
£500 - Bordon & Whitehill Voluntary Car Service

### Donations in 2008 to local organisations included...

£500 - Phyllis Tuckwell Hospice  
£500 - NSPCC  
£500 - Breast Cancer Campaign

### Accounts

Both the shops and the charity have their accounts audited annually by Traviss & Co., chartered accountants. The accounts are available for inspection.

**BORDON CARE CHARITY SHOP (Year End: 31/08 until 2007 when changed to 31/12)**

| YEAR         | INCOME          | SURPLUS         | CHARITABLE DONATIONS     |
|--------------|-----------------|-----------------|--------------------------|
| Dec 92       | £ 11,075        | £ 7,942         |                          |
| Dec 93       | £ 10,904        | £ 17,197        | £ 12,843                 |
| Aug 94       | £ 15,330        | £ 9,087*        |                          |
| Aug 95       | £ 30,775        | £ 8,334         | £ 5,000                  |
| Aug 96       | £ 31,846        | £ 11,114        | £ 7,000                  |
| Aug 97       | £ 37,740        | £ 16,913        | £ 8,000                  |
| Aug 98       | £ 41,585        | £ 32,029        | £ 15,000                 |
| Aug 99       | £ 41,809        | £ 44,769**      | £ 20,000                 |
| Aug 00       | £ 43,488        | £ 35,002        | £ 27,300                 |
| Aug 01       | £ 53,400        | £ 26,529        | £ 30,000 - (shop refit)) |
| Aug 02       | £ 60,613        | £ 33,140        | £ 35,000                 |
| Aug 03       | £ 75,049        | £ 43,216        | £ 45,000                 |
| Aug 04       | £ 77,882        | £ 47,383        | £ 41,660                 |
| Aug 05       | £ 77,866        | £ 48,748        | £ 51,836                 |
| Aug 06       | £ 78,700        | £ 39,968        | £ 42,123                 |
| Dec 07       | £102,722        | £ 59,708        | £ 50,000                 |
| Dec 08++     | £ 70,095        | £ 70,123        | £ 35,000                 |
| <b>TOTAL</b> | <b>£860,879</b> | <b>£551,202</b> | <b>£425,762</b>          |

(\* includes grant £11,500)

'Surplus' is the net profit plus charitable donations

(\*\* includes prior year's VAT claim £5,855).

**LIPHOOK CARE CHARITY SHOP (Year End: 30/04 until 2007 when changed to 31/12)**

| YEAR         | INCOME          | SURPLUS         | CHARITABLE DONATIONS      |
|--------------|-----------------|-----------------|---------------------------|
| Apr 00       | £ 24,517        | £ 16,929*       | £ 9,000                   |
| Apr 01       | £ 26,019        | £ 13,331        | £ 9,000 - (shop extended) |
| Apr 02       | £ 35,531        | £ 17,664        | £ 23,000                  |
| Apr 03       | £ 39,493        | £ 19,453        | £ 20,000                  |
| Apr 04       | £ 43,961        | £ 23,515        | £ 20,000                  |
| Apr 05       | £ 43,479        | £ 20,001        | £ 20,000                  |
| Apr 06       | £ 44,003        | £ 25,240        | £ 23,000                  |
| Apr 07       | £ 43,434        | £ 21,366        | £ 20,000                  |
| Apr-Dec 07   | £ 27,461        | £ 13,864        | £ 20,000                  |
| Dec 08 ++    | £ 35,654        | £ 33,140        | £ 21,000                  |
| <b>TOTAL</b> | <b>£363,552</b> | <b>£204,503</b> | <b>£185,000</b>           |

(\* Start up loan £5k repaid)

'Surplus' is the net profit plus charitable donations

**BORDON & LIPHOOK CHARITY (Year End: 31/12)**

| YEAR         | COVENANT        | INTEREST       | OTHER          | TOTAL           | GRANTS          |
|--------------|-----------------|----------------|----------------|-----------------|-----------------|
| Dec 94       | £ 12,843        | £ 458          | £ 305          | £ 13,606        | £ 3,367         |
| Dec 95       | £ 5,000         | £ 555          | £ 172          | £ 5,727         | £ 5,360         |
| Dec 96       | £ 7,000         | £ 193          | £ 105          | £ 7,298         | £ 6,815         |
| Dec 97       | £ 8,000         | £ 391          | £ 666          | £ 9,057         | £ 9,752         |
| Dec 98       | £ 15,000        | £ 338          | £ 189          | £ 15,527        | £ 13,967        |
| Dec 99       | £ 20,000        | £ 581          | £ 76           | £ 20,657        | £ 13,238        |
| Dec 00       | £ 37,000        | £ 349          | £ 1,410        | £ 38,759        | £ 31,566        |
| Dec 01       | £ 45,000        | £ 867          | £ 118          | £ 45,985        | £ 33,566        |
| Dec 02       | £ 53,400        | £ 1,009        | £ 5,500        | £ 59,909        | £ 56,574        |
| Dec 03       | £ 65,000        | £ 565          | £ 841          | £ 66,406        | £ 59,048        |
| Dec 04       | £ 64,660        | £ 1,930        | £ 1,069        | £ 67,659        | £ 51,266        |
| Dec 05       | £ 76,980        | £ 1,399        | £ 1,050        | £ 79,429        | £ 81,617        |
| Dec 06       | £ 66,000        | £ 1,260        | £ 250          | £ 67,510        | £ 57,987        |
| Dec 07       | £ 70,000        | £ 1,955        | £ 350          | £ 72,305        | £ 59,630        |
| Dec 08++     | £ 56,000        | £ 1,650        | £ 200          | £ 57,850        | £ 66,812        |
| <b>TOTAL</b> | <b>£601,883</b> | <b>£13,500</b> | <b>£12,301</b> | <b>£627,684</b> | <b>£550,565</b> |

(+ including loans repaid £6k

++ denotes provisional figures

**The Bordon & Liphook Charity**  
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**Trustees:** Gerard Alexander, Jane Jones, Steve Melhuish, Renata Reina,  
Carl Tantum, Jennie Vernon-Smith, Val Webb

**Administrator:** Christine Dickie

**Treasurer:** Jane Jones

**Case-worker:** Mandy Batten

\* \* \* \* \*

**Bordon Care Shop Limited**  
15 Forest Centre, Bordon, Hampshire GU35 0TN  
Tel: 01420 489875      E-mail: [info@bordonandliphookcharity.co.uk](mailto:info@bordonandliphookcharity.co.uk)

**Directors:** Carl Tantum (Company Secretary)/Jennie Vernon-Smith

**Shop Manager:** Kay Green

**Treasurer:** Adrian Thomas

**Volunteers:** Maggie Barden, Irene Barnet, Margaret Batson, Valerie Bicknell,  
Jean Bunn, Freda Caswell, Tilly Chiverton, Lynn Crane, Sandra Elphick,  
Margaret Ford, Judy Fry, Pat Fullick, Julie Grey, Pam Hemming, Marilyn  
Lenox, Teresa McGaughey, Teresa Marsh, Jenny Neat, Jean Parrott, Sally  
Sinclair, Carl Tantum, Sue Tantum, Nita Thorne, Vivienne Tracey, Karen  
Turner, Jennie Vernon-Smith, Sylvia Yeomans

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**Directors:** Carl Tantum (Company Secretary)/

Jennie Vernon-Smith (Treasurer)

**Shop Manager:** Christine Kinge

**Volunteers:** Gillian Clifford, Wendy Duggan, Mary Langdon, Penny McKay,  
Renate Reina, Shirley Ridge, Gene Salties, Jean Supple, Louise Tary, Wendy  
Tattam, Thelma Ward, Val Webb, Gwen Wilkinson, Karen Costello, Julie  
Rossiter, Rachel Milam, Maggie Barden

**Some of the organisations assisted by  
the Bordon and Liphook Charity**

Alexandra Pre-school  
All Inclusive  
Artscape  
Autism Support Group  
Barbados Pre-school  
Beacon Day Centre  
Blackmoor Village Hall  
Bordon Drop-in Centre for Under Fives  
Bordon Harlequins Hockey Club  
Bordon & Whitehill Voluntary Car Service  
Bordon Day Care Unit  
Bordon Infants School  
Bordon Monday Club  
Bordon Pregnancy Crisis Centre  
British Kidney Patient Association  
Breast Cancer Campaign  
British Red Cross  
Brownies (1<sup>st</sup> Lindford)  
Chase Children's Centre  
Chase Hospital  
Chase Hospice Care for Children  
Citizens' Advice Bureau  
Community Mental Health Team  
Community Midwives  
Community Transport  
Conford Village Hall  
Cranstoun Drug Services  
Crossways Counselling  
East Hants Advocacy Scheme  
EDC Breakthrough Club  
Elizabeth Fitzroy Support  
Hast Hants Carers Support Group  
EHDC Debt Advisory Service  
Elizabeth Foundation  
First Steps Parent & Toddler Group  
Fletchers House, Liphook  
Forest Bears Pre-school  
Forest Community Centre  
Forest Surgery  
Friends of Highview Surgery  
Furniture Helpline  
Greatham Tot Stop  
Greatham Village Hall  
Guide Association  
Homestart Weywater

Horseshoe Centre  
Hospice Services at Home  
Independent Age  
Kingsley Centre  
Liphook Childminders  
Little Badgers Pre-school  
Little Otters Pre-school  
Little Sunflowers Pre-school  
Liphook Mental Health Group  
Macmillan  
Mill Chase School  
Millennium Hall  
Millennium Hall Outreach Group  
NSPCC  
Oak Lodge & Chestnut Court  
Oakhanger Village Hall  
Oakhanger Toddler Group  
Options Youth Club  
Phoenix Theatre  
Phyllis Tuckwell Hospice  
Playland Pre-school  
Relate  
Rosemary Foundation  
Scope  
Scouts  
Silver Surfers  
St John Ambulance  
Sticky Fingers  
Stroke Association  
Whitehill Baby & Toddler Group  
Whitehill Jubilee Club  
Woodlands Pre-school  
WRVS Community Care  
Young Mums and Under Ones

